



兆豐產物保險股份有限公司
Chung Kuo Insurance Company, Limited

104.01.23 兆產備 11210400015 號函備查

客戶申訴及 24 小時服務專線:0800-053-588

Claims Procedure Clause

It is the duty of the Assured and their Agents, in all cases, to take such measures as may be reasonable for the purpose of averting or minimizing a loss and to ensure that all rights against Carriers, Bailees or other third parties are property preserved and exercised. In particular the Assured or their Agents are required.

- (1) To claim immediately on the Carriers, port Authorities or other Bailess for any missing packages.
- (2) In no circumstances, except under written protest, to give clean receipts where goods are in doubtful condition.
- (3) When delivery is made by container, to ensure that the Container and its seals are examined immediately by their responsible official.
- (4) To apply immediately for survey by Carriers' or other Bailess' Representatives if any loss or damage be apparent and claim on the Carriers or other Bailees for any actual loss or damage found at such survey.
- (5) To give notice in writing to the Carriers or other Bailees within 3 days of delivery if the loss or damage was not apparent at the time of taking delivery.

Note: - The Consignees or their Agent are recommended to make themselves familiar with the Regulations of the Port Authorities at the port of discharge.