

Chung Kuo Insurance Company, Limited
Systems and Measures Established to Carry Out Social Responsibility

Item	Implementation Status
Environmental Protection	The items used at the office premises are handled in accordance with such measures as recycling, auction of old computers, recycling of old newspaper and paper cases.
Community Participation	To maintain the environmental sanitation in the public zones surrounding the Building.
Social Contribution	The Company offers the microinsurance, which the township offices or legal social welfare organizations may enroll into on behalf of the disadvantaged group to help the group. With the efforts in promoting the microinsurance program, the Company was honored “Outstanding Performance Award” by the Insurance Bureau of Financial Supervisory Commission.
Social Services	To ask colleagues to donate the uniform invoices to care the disadvantaged group.
Social Charity Work	To work with the parent company to fulfill the public welfare for significant disaster relief, the Company allocated the donation, NT\$300,000, to the New

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	Taipei City Formosa Fun Coast Blast.
Consumer Rights	To define the non-disclosure policy about customers' data, and perform the official business in accordance with the "Personal Information Protection Act", and perform the business strictly to protect consumers' interest and right.
Human Rights	To comply with the relevant labor laws and regulations and protect employees' legal interests and rights.
Safety and Health	To conduct the fire protection and building safety check periodically, and arrange for employees' health examination each year, appoint medical professionals, and invite physicians to hold the seminars for health promotion periodically.
Other Social Responsibility Activities	<p>Replacement of LED at the office premises to boost the energy saving and environmental protection policies.</p> <p>Delivery of "ISO14064-1" greenhouse gas inspection, and the BSI certificate is expected to be released in April 2016.</p>

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<p>1. Exercising Corporate Governance</p> <p>(1)The company declares its corporate social responsibility policy and examines the results of the implementation.</p> <p>(2)The company establishes exclusively (or concurrently) dedicated units to be in charge of proposing and enforcing the corporate social responsibility policies</p> <p>(3)The company organizes regular training on business ethics and promotion of matters prescribed in the preceding Article for directors, supervisors and employees, and should incorporate the foregoing into its employee performance appraisal system to establish a clear and effective reward and discipline system.</p>	<ol style="list-style-type: none"> 1. The Company has not yet defined any corporate social responsibility policy or system. Notwithstanding, the Company has already fulfilled its corporate social responsibilities in routine operating activities, including promotion of corporate governance, strict compliance, supply of a fair work environment to employees, execution of environmental protection and energy saving, and participation in social public welfare activities. 2. The Company is the sponsor of the “Mega Charity Foundation” and works with the Foundation to organize various charity events. 3. The Company encourages employees to communicate with the management, directors or supervisors directly, promotes the work rules to employees through internal educational training, and also advises directors and supervisors that the performance appraisal and reward & punishment against employees have taken the employees’ work attitude and ethical conduct into consideration.

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<p>2. Fostering a Sustainable Environment</p> <p>(1)The company endeavors to utilize all resources more efficiently and uses renewable materials which have a low impact on the environment.</p> <p>(2)The company establishes proper environmental management systems based on the characteristics of their industries.</p> <p>(3)The company establishes dedicated units or assigns dedicated personnel for environment management to maintain the environment.</p> <p>(4)The company monitors the impact of climate change on its operations and should establish company strategies for energy conservation and carbon and greenhouse gas reduction.</p>	<ol style="list-style-type: none"> 1. The Company has adopted the policies to reuse various envelopes and have the supplier recycle old computers. 2. The Company recycles the supplies used at the office premises and manages elevator energy saving, pass way lighting, air conditioner and water resources, and also manage the use of and maintain the business vehicles periodically, in order to mitigate the impact to environment. 3. The Head Office and each branch handle the environmental management affairs jointly. 4. The building where the Company's office premises is situated has already defined the energy saving policy and execute energy saving and carbon reduction.

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<p>3. Preserving Public Welfare</p> <p>(1)The company complies with relevant labor laws and regulations, protects the legal rights and interests of employees, and has in place appropriate management methods and procedures.</p> <p>(2)The company provides safe and healthy work environments for its employees, and organizes training on safety and health for its employees on a regular basis.</p> <p>(3)Status of the company’s regular communication mechanism with employees, and notification to employees of operational changes that may cause major impacts in a reasonable manner.</p>	<ol style="list-style-type: none"> 1. The Company complies with relevant labor laws and regulations, protects the legal interests and rights of employees, and has in place appropriate management methods and procedures, and also organizes employees’ education and training programs, fulfills insurance programs and allocate pension fund pursuant to laws. 2. The Company organizes the health examination for its employees periodically, maintains the group insurance for its employees, and defines the notes to safety maintenance and guidelines governing urgent response to serious disasters. 3. In order to maintain employees’ interests and rights and to enhance the communication channel and provide employees with the chance to state their opinion, the Company has delegates the representative for labor and employer issues and called meetings periodically. The Company has also installed the “Mailbox for Something To Say” and “Happiness Email” to enable employees to state their comments about improvement of the Company’s operation. 4. The Company has expressly defined in contracts, pursuant to the regulations defined by the competent authorities and labor associations, that the Company shall comply with the contractual terms and conditions, and consumers may

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<p>(4)The company establishes and discloses policies on consumer rights and interests and provides a clear and effective procedure for accepting consumer complaints.</p> <p>(5)The company cooperates with its suppliers to jointly foster a stronger sense of corporate social responsibility.</p> <p>(6)The company, through commercial activities, non-cash property endowments, volunteer service or other free professional services, participates in community development and charities events.</p>	<p>claim right pursuant thereto. The Company also installed the contact person dedicated to accepting customers' complaints and also the customer service hotline dedicated to accepting customers' complaints.</p> <p>5. The Company asks contractors to issue the statement of declaration or corporate social responsibility report, and also states in the contract that "Where the contractor violates the policy and thereby causes significant effect to the community environment and society of the supply source, the contract may be terminated or rescinded at any time."</p> <p>6. The procurement of equipment and tools shall take into consideration the saving emerging and carbon reduction functions provided by the suppliers, in order to upgrade the corporate social responsibility.</p> <p>7. Work with Youth Development Administration, Ministry of Education to boost the "2015 Economically Disadvantaged Youth Part-Time Work Plan" to employ 5 part-time student workers during summer vacation, from July 1, 2015 to August 31, 2015 (two months).</p> <p>8. Promote the internship and promote cultivation of academic and industrial talents, and employ 4 students from Chihlee University of Technology, from</p>

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	July 1, 2015 to August 31, 2015 (two months).
<p>4. Enhancing Information Disclosure</p> <p>(1)The measures of disclosing relevant and reliable information relating to their corporate social responsibility</p> <p>(2)The company produces corporate social responsibility reports disclosing the status of their implementation of the corporate social responsibility policy.</p>	<p>1. The Company's information will be disclosed in the Chinese and English annual reports produced by the Company per year, and been disclosed at the MOPS and the Company's official website.</p> <p>2. The Company is a subsidiary wholly owned by 100% of Mega Financial Holding Company. Pursuant to the relevant requirements, the corporate social responsibility report shall be prepared by its parent company, namely Mega Financial Holding Company.</p>
<p>5. If the Company has established corporate social responsibility principles based on "Corporate Social Responsibility Best Practice Principles for TWSE/GTSM Listed Companies" , please describe any discrepancy between the principles and their implementation.</p>	<p>None.</p>

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<p>6. Other important information to facilitate better understanding of the Company' s corporate social responsibility practices (e.g., systems and measures that the company has adopted with respect to environmental protection, community participation, contribution to society, service to society, social and public interests, consumer rights and interests, human rights, safety and health, other corporate social responsibilities and activities, and the status of implementation.)</p>	<ol style="list-style-type: none"> 1. Work hard to boost the micro-insurance program to respond to the activities for caring society; 2. To work with the parent company to fulfill the public welfare for significant disaster relief, the Company allocated the donation, NT\$300,000, to the New Taipei City Formosa Fun Coast Blast. 3. Provide charitable donation, NT\$2,000,000, to the social welfare organizations, including Vox Nativa Taiwan, Taipei Autism Children Social Welfare <i>Foundation</i> and Taowan Cultural Studio, so as to attend more disadvantaged groups to fulfill the Company's corporate social responsibility. The Company was also awarded the certificate of merit by Financial Supervisory Commission. 4. Work with "Leezen" to organize the "Extend Heartwarming Gifts in Rigid Winter" for having dumpling, and also support the care for disadvantaged groups and fulfill corporate social responsibility.
<p>7. If the products or corporate social responsibility reports have received assurance from external institutions, they should state so below</p>	<p>None.</p>