

歷九彌新・永恆守護

2020

ANNUAL REPORT 年報



目録 Table of Contents

首長的話 Chief's Message	02
壹、公司簡介 Company Profile	06
一、公司簡介 Brief History of the Company	06
二、組織架構圖 Organization Chart	08
貳、公司治理及營運概況 Corporate Profile and Operating Report	10
一、董事及監察人 Board of Directors and Supervisors	10
二、主要經理人 Management Team	
三、主要營業項目 Main Classes of Business	1.0
四、營運報告 Operating Report	17
五、信用評等 Credit Ratings	21
參、企業社會責任 Corporate Social Responsibility	22
一、公益園遊會暨保險宣導 Charity Fair and Insurance Promotion	2.2
二、關懷弱勢及產學合作 Care for Socially Vulnerable and Cooperative Education	22
三、微型保險之響應 Response to Micro-Insurance	
肆、我們的榮耀 Our Awards	25
伍、財務現況 Financial report	27
一、會計師查核報告 Report of Independent Accountants	27
二、財務報表 Financial Statements	32
附錄 Appendix	36
一、本公司分支機構 Corporate Offices	36
二、兆豐金融集團簡介 An Overview of Mega Holding Group	40



首長的話

Message from the Chairman and President



董事長 Chairman

本公司業務經營方面,109年度總 保費收入達新台幣(以下同)85億6,460萬 元,較108年成長3.97%;盈餘獲利面, 稅前盈餘為3億9,796萬元,扣減所得稅 費用後,稅後盈餘3億183萬元。資產 總值191億3,680萬元,各項保險營業準 備及股東權益合計為172億1,265萬元, 資本水準強健,營運資金充裕,清償能 力堅實,經營基礎穩固。綜觀國際信評 機構對本公司之評等,穆油信評為A3等 級,中華信評與標準普爾信評為tw AA 與A-等級,對本公司之展望評比皆為穩 定。

因應保險科技之發展,本公司致力 於將保險科技應用於保戶服務及提高作 業流程效率(如推廣電子保單及推動行動 投保等),並藉由投放數位廣告及社群媒 體推播等方式提高行銷力道及塑造品牌 價值,同時善盡企業社會責任,長期關 懷社會公益團體及弱勢族群。

面對國內市場激烈競爭,本公司 以健全的財務實力為根基,透過多樣化 行銷通路,以專業承保經驗爭取良質業 務,力求各險種業務穩定成長;同時持 續強化資金管理及資產配置,在兼顧資 金運用的流動性和安全性的前提下,增 加財務投資效益,以增裕公司盈餘。



首長的話

Message from the Chairman and President



總經理 President

In terms of business operations, the Company had total premium revenue amounting to NT\$8,564.6 million (same currency unit thereafter), which was an increase of 3.97% from the same period of 2019; In terms of earnings, earnings before taxation amounting to NT\$397.96 million, and net income amounting to NT\$301.83 million net of applicable taxes. Total assets amounted to \$19,136.80 million with an insurance reserve and shareholders' equity amounting to \$17,212.65 million. The financial position is sound with an abundance of funds and strong capacity in settlement. In general, the Company has a solid foundation in operation and was rated by Moody's at A3 in credit rating, tw AA by Taiwan Ratings, and A- by S&P.

In response to the development of insurance technology, the Company committed to applying this approach to insurer services and improving the efficiency of its operating procedures (e.g., promoting electronic insurance policies, promoting mobile insurance, and so on). Furthermore, we are committed to placing digital advertisements, social media promotions, and other methods to improve our marketing power and build brand value. At the same time, we have a longstanding commitment to fulfilling our corporate social responsibility and caring for social welfare organizations and disadvantaged groups.

In the face of fierce competition in the domestic market, the Company will use its sound financial strength as a basis, continue to use its diversified marketing channels and rich underwriting experience to obtain good sales performances ensuring a stable growth of its various types of insurance businesses; meanwhile, it shall continue to strengthen its capital management and assets allocation to earn more investment income and increase the Company's surplus under the premise of taking into account the liquidity and safety of capital utilization.



壹、公司簡介

一、公司沿革

兆豐產物保險股份有限公司(以下簡 稱兆豐保險)原名中國產物保險股份有限 公司,民國20年11月1日由中國銀行於 上海投資創立。民國38年10月申請設立 台灣分公司,同年12月總公司隨同中國 銀行搬遷來台,繼續推展各項財產保險 業務。

民國61年2月,財政部為簡化國營 產險組織,加強營運績效,經旱奉行政 院核准與中央信託局產物保險處合併, 沿用「中國產物保險股份有限公司」名 稱,改由國庫直接投資,納為財政部所 屬保險事業機構。

在公營時代,所承保之業務大部分 來自於中央政府各機關及經濟部所屬事 業單位, 秉持「服務工商企業, 確保政 府財產安全 1 之創立宗旨, 儼然成為國 營事業之專屬保險人。

配合政府積極推動公營事業民營化

的政策,民國83年5月5日成為第一家民 營化之國營產物保險公司,並積極建立 行銷通路,擴充營業據點,以拓展民營 企業之財產保險業務。

為擴大營運規模,提昇業務競爭 力,民國91年12月31日以股份轉換方 式,轉換為兆豐金融控股股份有限公司 百分之百持股之子公司,成為兆豐金控 集團旗下之成員。為配合兆豐金控集團 建立整體一致之企業形象,民國95年7 月6日,中文名稱更名為「兆豐產物保 險股份有限公司」,英文名稱仍維持 ^rChung Kuo Insurance Company, Limited」。兆豐保險總公司設在台北 市,並於全國各主要縣市(包括金門 縣)設立11個分公司及18個通訊處,合 計國內地區共29個分支機構,另於關島 設有代表處。

Company Profile

Brief History of the Company

Chung Kuo Insurance Company, Limited (Chung Kuo Insurance or the Company), was founded in Shanghai on November 1, 1931 through investment by the Bank of China. In October 1949, the Company applied to establish a branch office in Taiwan. In December of the same year, the Company relocated its headquarters to Taiwan together with the Bank of China and continued to implement non-life insurance businesses.

In February 1972, in order to simplify the non-life insurance organization owned by the government and improve operating performance, the Ministry of Finance completed the merger of the Company and Non-Life Insurance Department of the Central Trust of China after approval by the Executive Yuan. The new entity continued to use the name of "Chung Kuo Insurance Company, Limited." It was invested directly by the National Treasury, instead as an insurance institution affiliated of the Ministry of Finance.

Before privatization, the Company mostly engaged in insurance businesses with institutions of the central government and business units under the Ministry of Economic Affairs. Adhering to the purpose of its foundation,

"Be the service for the business enterprises, and ensure safeguarding securities for governmentowned properties," the Company became an exclusive insurer dedicated to government owned businesses.

In conformity with the policy of privatization of public enterprises, the Company became the first privatized non-life insurance company owned by the government on May 5, 1994. It also aggressively built marketing channels and expanded business offices to develop non-life insurance businesses as a private enterprise.

To expand the scale of operation and enahnce business competitiveness, the Company was converted to a wholly-owned subsidiary of Mega Financial Holding Co., Ltd. through transfer of shares on December 31, 2002, and became a member of the Mega Holding Group. Headquartered in Taipei, Chung Kuo Insurance has 11 branches and 18 corresponding offices in major cities and counties (including Kinmen County) nationwide, as a total of 29 branches and offices in domestic areas. In the overseas market development, the Company opened its representative office in Guam.

● 彰化分公司

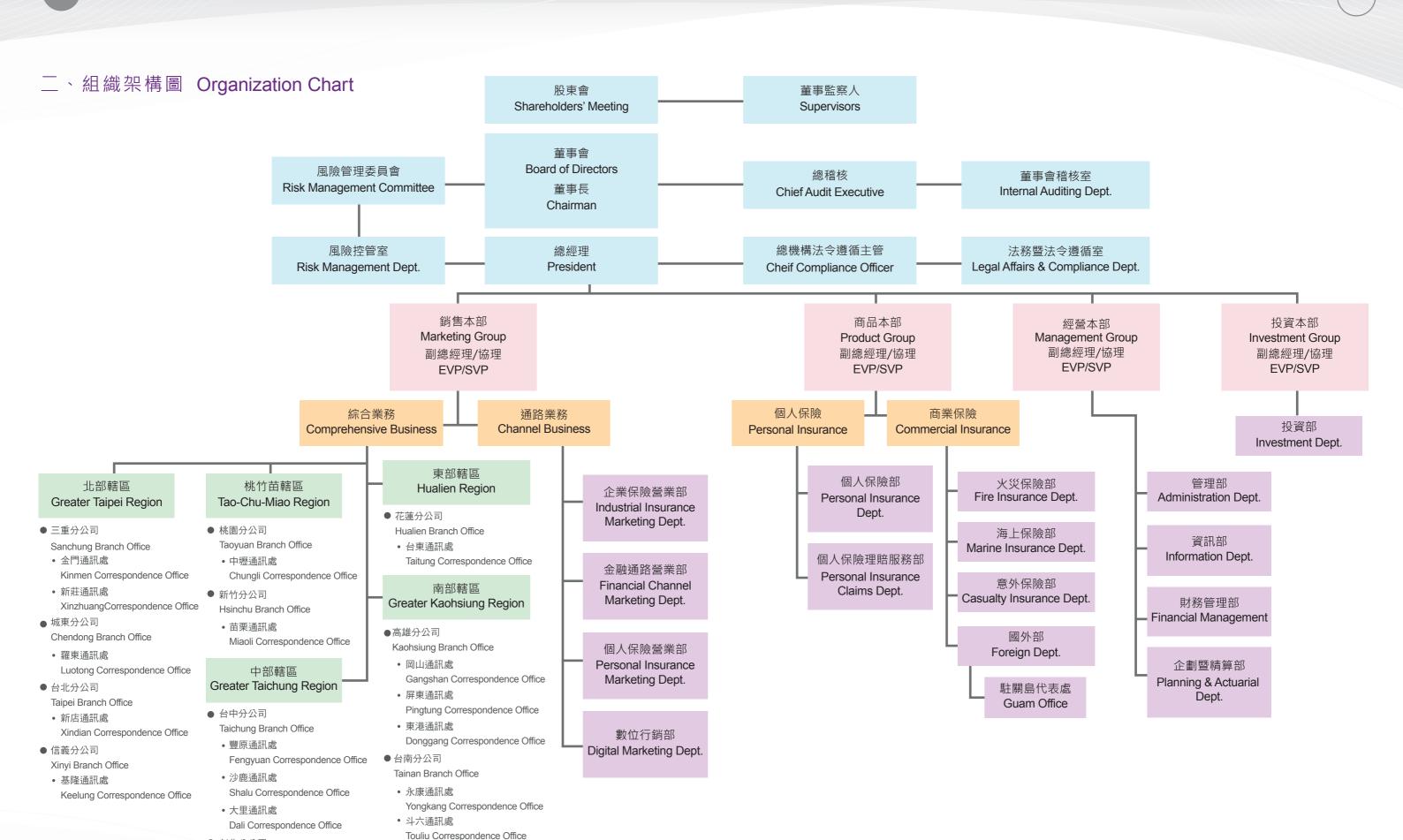
• 草屯通訊處

Changhua Branch Office

Tsaotun Correspondence Office

• 嘉義通訊處

Chiayi Correspondence Office



8 2020 Annual Report 2020 Annual Report

貳、公司治理及營運概況 Corporate Profile and Operating Report

一、董事及監察人 Board of Directors and Supervisors

董事長 Chairman	梁正德 Cheng-Te Liang
Хш - /	T >>> ダV
獨立董事 Independent Director	王塗發 To-Far Wang
macpendent bilector	10 Fair Wang
獨立董事	黃世鑫
Independent Director	Shih-Hsin Huang
董事	游建烽
重 争 Director	Chien-Fong Yu
	J
董 事	林 綉
Director	Shiow Lin
董事	陳達生
Director	Ta-Sheng Chen
** *	~ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
董 事 Director	丘立煌 Lib Hwang Chiqu
Director	Lih-Hwang Chiou
董事	柯王中
Director	Wang-Chung Ko
董事	林港海
里 尹 Director	林道源 Tao-Yuan Lin
2.11 001.01	100 100.1 2
監察人	林瑞雲
Supervisor	Jui-Yun Lin
監察人	洪嘉敏
Supervisor	Chia-Min Hong
·	-
監察人 Supervisor	柯翠婷 Taui Ting Ko
Supervisor	Tsui Ting Ko

備註:董事及監察人均為兆豐金融控股股份有限公司代表人。

Note: All directors and supervisors are representatives of the Mega Financial Holding Company.



二、主要經理人 Management Team

總經理	游建烽
President	Chien-Fong Yu
副總經理	翁英豪
Executive Vice President	Y. H. Weng
副總經理	陳淑娟
Executive Vice President	Sandy Chen
總稽核	何義雄
Chief Audit Executive	Steven Y. S. Ho
協理	呂麗卿
Senior Vice President	Judy Lu
協理	王靜蘭
Senior Vice President	C. L. Wang
總機構法令遵循主管	陳淑儀
Chief Compliance Officer	Jennifer S. Y. Chen
協理兼數位行銷部經理	蘇志誠
SVP & Manager of Digital Marketing Dept.	Chi-Cheng Su
財務管理部經理	屠博群
Manager of Financial Management Dept.	Paul Tu
風險控管室主任	洪炳輝
Manager of Risk Management Dept.	Bing-Huei Hong
協理兼投資部經理	周志峯
SVP & Manager of Investment Dept.	Eric Chou

管理部經理		
Manager of Administration	De	pt.

包雨青 Yu-Ching Pao

資訊部經理 Manager of Information Service Dept.

黃煜靈 Yuk-Ling Wong

協理兼企劃暨精算部經理 SVP & Manager of Planning&Actuarial Dept.

劉正權 Cheng Chuan Liu

協理兼火災保險部經理 SVP & Manager of Fire Insurance Dept.

張弘欣 Martin Chang

海上保險部經理 Manager of Marine Insurance Dept.

林昌福 Chang-Fu Lin

意外保險部經理 Manager of Casualty Insurance Dept.

許義松 Kevin Hsu

協理兼國外部經理 SVP & Manager of Foreign Dept.

蕭麗芬 Fannie L. F. Hsiao

駐關島代表處代表 Representative of Guam Office

謝智淦 William Hsieh

協理兼個人保險部經理 SVP & Manager of Personal Insurance Dept.

郭偉德 Victor Kuo

個人保險理賠服務部經理 Manager of Personal Insurance Claims Dept.

林忠毅 Chung-I Lin

企業保險營業部經理 Manager of Industrial Insurance Marketing Dept.

蔡志倫 Chi-Lun Tsai

金融通路營業部經理 Manager of Financial Channel Marketing Dept.

張錫通 Potter Chang

協理兼個人保險營業部經理 SVP & Manager of Personal Insurance Marketing Dept.

王文忠 George Wang



三、主要營業項目 Main Classes of Business

	兆豐產物住宅火災及地震基本保險 Residential Fire & Earthquake Insurance
	兆豐產物住宅火災及地震基本保險附加保險 Residential Fire & Earthquake Insurance Allied Perils Coverage
	兆豐產物住家綜合保險 Residential Comprehensive Insurance
火災保險 Fire Insurance	兆豐產物商業火災保險 Commercial Fire Insurance
	兆豐產物商業火災保險附加保險 Commercial Fire Insurance Allied Perils Coverage
	兆豐產物商業火災綜合保險 Commercial All Risks Fire Insurance
	兆豐產物貨物運輸保險 Marine Cargo Insurance
	兆豐產物貨物運送人責任保險 Cargo Carrier Liability Insurance
貨運保險 Marine Cargo Insurance	兆豐產物商業動產流動綜合保險 Commercial Property Floater Insurance
	兆豐產物承攬運送人責任保險 Forwarder's Liability Insurance



	兆豐產物船舶保險 Marine Hull Insurance
	兆豐產物船舶建造保險 Builder's Risk Insurance
	兆豐產物修船人責任保險 Ship Repairer's Liability Insurance
船舶保險 Marine Hull Insurance	兆豐產物漁船船船保險 Fishing Vessel Insurance
	兆豐產物遊艇意外責任保險 Yacht Liability Insurance
	兆豐產物船舶運送業營運人責任保險 Shipowners' Liability Insurance
	兆豐產物航空保險 Aviation Insurance
航空保險 Aviation Insurance	兆豐產物機師喪失執照保險 Loss of License Insurance
	兆豐產物營造綜合保險 Contractors' All Risks (CAR) Insurance
	兆豐產物安裝工程綜合保險 Erection All Risks (EAR) Insurance
	兆豐產物營建機具綜合保險 Contractors' Plant and Machinery (CPM) Insurance
工程保險 Engineering Insurance	兆豐產物鍋爐保險 Boiler & Pressure Vessel (BPV) Insurance
	兆豐產物機械保險 Machinery Breakdown (MB) Insurance
	兆豐產物電子設備綜合保險 Electronic Equipment (EE) Insurance



7
責任保險
Liability Insurance

兆豐產物公共意外責任保險 Public Liability Insurance 兆豐產物電梯意外責任保險 **Elevators Liability Insurance**

兆豐產物營繕承包人意外責任保險 Contractors' Liability Insurance

> 兆豐產物產品責任保險 **Products Liability Insurance**

兆豐產物高爾夫球員責任保險 Golfers' Liability Insurance

兆豐產物保全業責任保險

Security Guard Liability Insurance

兆豐產物大眾捷運系統旅客運送責任保險 MRT Passengers Liability Insurance

兆豐產物董監事及經理人責任保險 Directors & Officers Liability Insurance

> 兆豐產物雇主意外責任保險 Employers' Liability Insurance

兆豐產物竊盜損失保險 Burglary and Theft Insurance

> 兆豐產物現金保險 Cash Insurance

兆豐產物銀行業綜合保險 Bankers' Blanket Bond Insurance

兆豐產物信用卡綜合保險

Credit Card Comprehensive Insurance

兆豐產物汽車車體損失保險

Motor Physical Damage Insurance

兆豐產物汽車竊盜損失保險

Motor Theft Loss Insurance

兆豐產物汽車第三人責任保險

Motor Third Party Liability Insurance

兆豐產物汽車保險附加保險

Motor Insurance Additional Perils

兆豐產物強制汽車責任保險

Compulsory Automobile Liability Insurance

兆豐產物機車強制責任保險駕駛人傷害附加條款 Compulsory Automobile Liability Insurance With Motorcyclist's Personal Accident Coverage

兆豐產物汽車旅客責任保險 Motor Commercial Passengers Liability Insurance



其他財產保險 Miscellaneous Insurance



Automobile Insurance



兆豐產物平安個人傷害保險 Ping-An Individual Personal Accident Insurance

兆豐產物團體傷害保險 Group Personal Accident Insurance

> 兆豐產物旅行平安保險 Travel Accident Insurance

兆豐產物個人旅行綜合保險 Comprehensive Travel Insurance

兆豐產物郵輪旅遊綜合保險 Cruise Travel Insurance

兆豐產物微型個人傷害保險 Individual Personal Accident Micro-insurance

兆豐產物健康美家住院日額醫療保險 Healthy Family Daily Hospitalization Indemnity of Health Insurance

兆豐產物安心住院醫療健康保險 An Sin Hospitalization & Outpatient Surgery Expense of Health Insurance

兆豐產物三年定期新健康福安住院日額醫療保險 New Healthy Fu-An Surgery & Hospitalization Three-Year Term Health Insurance

兆豐產物重大傷病一年期健康保險 National Health Insurance Catastrophic Illness One-Year Term Insurance

兆豐產物個人初次罹患癌症健康保險 First Diagnosis Cancer Benefit Insurance



傷害保險 **Accident Insurance**



Health Insurance



四、營運報告 Operating Report

(一)業務概況 Business Overview

109年度總保費收入為85億6,460萬元,較108年度同期82億3,740萬元,增加3億2,720萬 元,成長3.97%。

1.直接簽單業務

109年度簽單保費收入為78億1,282萬元,較108年度同期74億6,776萬元,增加3億4,504萬 元,成長4.62%。

(1)火災保險:保費收入18億5,865萬元占保費收入總額23.79%。

(2) 貨運保險:保費收入2億5,536萬元占保費收入總額3.27%。

(3)船舶保險:保費收入4億8,545萬元占保費收入總額6.21%。

(4)汽車保險:保費收入35億4,673萬元占保費收入總額45.4%。

(5)航空保險:保費收入1億1,809萬元占保費收入總額1.51%。

(6)工程保險:保費收入3億111萬元占保費收入總額3.85%。

(7)傷害保險:保費收入5億2,241萬元占保費收入總額6.69%。

(8)其他保險:保費收入7億2,502萬元占保費收入總額9.28%。

2.分進再保險業務

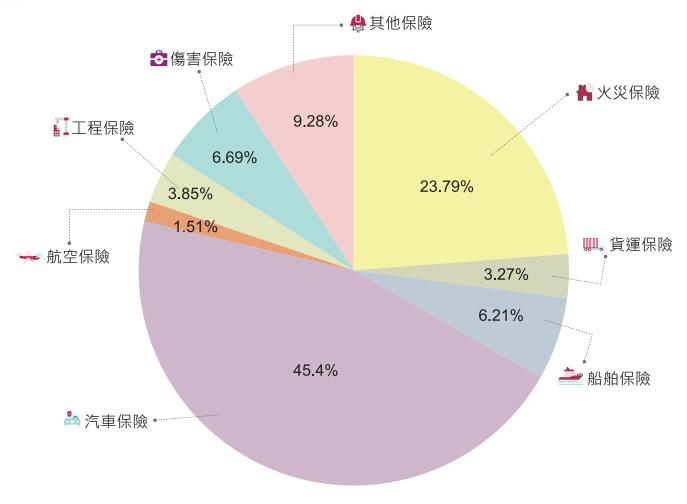
109年度再保費收入為7億5,179萬元,較108年度同期7億6,964萬元,減少1,785萬元,衰退 2.32% •



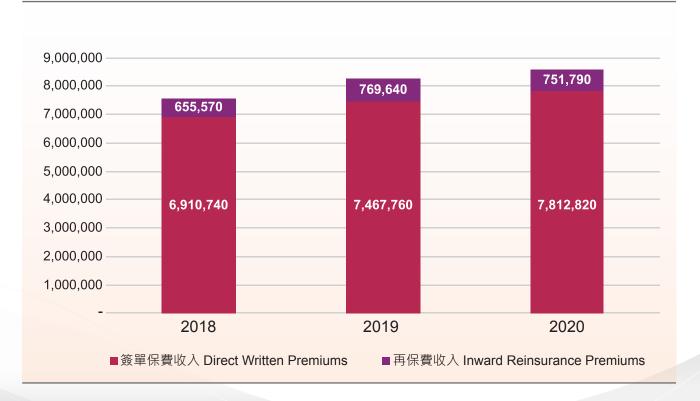


單位:新台幣仟元 Unit: NT\$1,000

109年直接簽單業務比重 The Portfolio of Direct Written Premiums,2020



107年-109年簽單保費及再保費收入 Premiums Income, 2018-2020





Operating Report

Business Overview

In 2020, the Company generated a total premium income (rounded up to the nearest million) of NT\$8,565 million an increase of NT\$327 million or 3.97%, from NT\$8,237 million of the total premium income recorded in 2019.

A. Direct Written Business

In 2020, the direct written premiums of the Company totalled NT\$7,813 million a increase of NT\$345 million or 4.62%, from NT\$7,468 million in 2019.

- 1. Fire insurance: The premiums totalled NT\$1,859 million accounting for 23.79% of the total written premiums.
- 2. Marine cargo insurance: The premiums totalled NT\$255 million accounting for 3.27% of the total written premiums.
- 3. Marine hull insurance: The premiums totalled NT\$485 million accounting for 6.21% of the total written premiums.
- 4. Automobile insurance: The premiums totalled NT\$3,547million accounting for 45.4% of the total written premiums.
- 5. Aviation insurance: The premiums totalled NT\$118 million accounting for 1.51% of the total written premiums.
- 6. Engineering insurance: The premiums totalled NT\$301 million accounting for 3.85% of the total written premiums.
- 7. Accident insurance: The premiums totalled NT\$522 million accounting for 6.69% of the total written premiums.
- 8. Other insurance: The premiums totalled NT\$725 million accounting for 9.28% of the total written premiums.

B. Inward Reinsurance Business

The inward reinsurance premiums for 2020 amounted to NT\$752 million a decrease of NT\$18 million or 2.32%, from NT\$770 million in 2019.

(二)營運績效 Operating Performance

108-109年財務要覽 Financial Highlights, 2019-2020

單位:新台幣仟元 Unit: NT\$1,000

項目 Items 年度 Years	109年 2020	108年 2019
營業收入 Operating Revenues	5,717,564	5,508,352
營業成本 Operating Costs	(4,146,873)	(4,083,815)
營業費用 Operating Expenses	(1,180,594)	(1,195,537)
營業利益 Operating Income	390,097	229,000
營業外淨損益 Non-operating Income and Expenses	7,862	2,812
稅前純益 Net Income before Taxes	397,959	231,812
稅後純益 Net Income after Taxes	301,831	181,466
每股盈餘(元) Earnings Per Share (NT Dollar)	1.01	0.60
資產總額 Total Assets	19,136,799	17,413,155
未滿期保費準備 Reserve for Unearned Premiums	4,244,779	4,006,908
賠款準備 Reserve for Claims	4,377,670	3,481,888
特別準備 Reserve for Catastrophic Losses	1,289,986	1,296,484
保費不足準備 Reserve for Deficiency	55,900	25,810
責任準備 Reserve for Insurance Liabilities	915	1,181
資本額 Paid-in Capital	3,000,000	3,000,000
股東權益 Total Shareholders' Equity	7,243,400	7,066,409

營業收入 **Operating Revenues**



單位:新台幣仟元 Unit: NT\$1,000



(三)營業發展策略 Business Development Strategy

提昇公司治理標準,深化企業社會責任。

Improvement of company management standards and more corporate social responsibility.

立基商業保險業務,爭取新興產業商機。

Setting the foundation of commercial insurance business, striving for business opportunities in emerging industries.

加速營業通路改革,擴大數位平台整合。

Accelerating the reforms of business channels and advancing the integration of digital platforms.

厚植人才資料庫,激勵提昇員工價值。

Building a talent database and encouraging the promotion of employee value.

提昇風險管理技能,強化法遵功能。 Enhancing risk management skills and strengthening compliance.

深耕關島,創造利基。

Utilization of the Guam market and creation of business niche.

擴大個人保險業務,發展數位服務通路。

Expansion of personal insurance business and development of digital service channels.

強化集團業務整合,提昇共同行銷綜效。

Strengthening the integration of the Group's business and enhancing the synergy of common marketing.

調整資產配置,提高資金運用績效。

Adjustment of asset allocation and improvement of capital utilization efficiency.

五、信用評等 Credit Ratings

評等機構 Rating Agency	長期評級 Long-term Rating	評等展望 Outlook
中華信用評等公司 Taiwan Ratings Corporation	tw AA	穩定 Stable
美國標準普爾公司 Standard & Poor's Rating Services	A	穩定 Stable
穆迪投資者服務公司 Moody's Investors Service	A3	穩定 Stable





、企業社會責任 **Corporate Social Responsibility**

現今市場引導企業導向創新的服務模式,本公司在蛻變中亦秉持有溫度的服務守護保戶外,亦 盡己所及投入社會關懷與公益活動,如同本公司品牌Slogan「用心守護,安全有顧」,期望透過品 牌精神的發酵,實踐企業永續發展的核心。

一、公益園遊會暨保險宣導

109年8月30日參與財政部與兆豐金控共同主辦「108年統一發票盃路跑活動(屏東場)」,除參與 公益路跑活動並於現場設立攤位宣揚保險功能外,同時也募集發票捐予慈善團體,協助社會弱 勢族群、回饋社會。

二、關懷弱勢及產學合作

(一)捐贈「金融服務業教育公益基金」

身為金融業一份子, 兆豐保險對於回饋社會不遺餘力,於109年5月捐贈金融服務業教育公益 基金新台幣十萬元。該公益基金提供家中遭受重大變故或中低收入戶等弱勢在學學生教育獎助 學金,改善受獎學生家計,培養其自助能力;亦開辦投資、理財、保險與創業貸款等金融教育 相關課程,以使學子及一般民眾學習正確金融知識,提升金融教育程度。

(二)「兆豐送暖 耶誕傳愛」志工活動

參加兆豐慈善基金會發起「兆豐送暖 耶誕傳愛」活動,於109年12月12日前往高雄市慈德育 幼院整理物資及打掃環境,暖心傳愛。

三、微型保險之響應

微型保險為政策性保險,專為經濟弱勢民眾及特定身分族群以較少保費提供基本保障的保險商 品。本公司以善盡企業社會責任為出發,積極配合響應金管會照顧弱勢族群安全保障之政策, 持續提供愛心捐贈予社福機構,109年度合計捐贈約43萬元,希望愛與責任的保護傘不分城鄉距 離或身份地位,都能降落在社會每個角落。

Corporate Social Responsibility

Current market is guiding the enterprise towards innovative service model. In the process, the company keeps on offering thoughtful services to protect its customers. Abiding by the company's brand Slogan, which is "Protect Everything Thoughtfully to Take Care of the Customers' security", it also does its best to participate in social care and public welfare activities. It is expected to practice the core principle of sustainable development through the promotion of brand spirit.

I. Public Welfare Garden Party and Insurance Promotion

On August 30th, 2020, the Company took part in the "2020 Uniform Invoice Cup Road Race (Pingtung)" co-hosted by the Ministry of Finance and Mega Holding Group. In addition to the Road Race, the Company set up booths at the site to promote the purpose of insurance, and also, participated in collecting invoices for donations to charities in order to help the socially disadvantaged groups and give back to the community.

II. Care for disadvantaged and Conduct Industry-Academe Cooperation

(I) Sponsored the "Financial Service Industry Educational Public Welfare Fund"

As part of the financial industry, Chung Kuo Insurance spared no effort to give back to the society. In May, 2020, it donated NT\$100,000 to the Financial Services Education Public Welfare Fund. The charitable fund provides financial aid and scholarships for disadvantaged students who suffer from major accidents or those from low- and middle-income households to improve their lives and develop their self-help ability. It also provides financial education- related courses such as investment, wealth management, insurance and entrepreneurial loans to help the students and the general public learn the correct financial knowledge and enhance their financial literacy.





(II) "Mega Sends Warmth and Love on Christmas" Volunteer event

Launched by the Mega Charity Foundation, we participated in the "Mega Sends Warmth and Love on Christmas" event. On December 12, 2020, we arrived at Tzu Te Orphanage in Kaohsiung City to spread love and cheer by organizing supplies and cleaning up the environment.

III. Response to Micro-Insurance

Microinsurance is a form of policy insurance designed to provide basic protection in exchange for lesser premiums and is aimed at the economically disadvantaged and specific ethnic groups. Taking corporate social responsibility as our starting point, the Company has actively cooperated in response to the Financial Supervisory Commission's policy of caring for the wellbeing of disadvantaged groups. We continue to provide charitable donations to social welfare organizations, with donations totaling about NTD 430,000 in 2020. We hope that a blanket of love and responsibility can cover every corner of society regardless of socioeconomic status or the urban-rural gap.

肆、我們的榮耀

Our Awards



110年 ■ 榮獲第十屆保險龍鳳獎財金保險畢業生最嚮往的產險公司優等獎。



- 109年 榮獲第九屆保險龍鳳獎財金保險畢業生最嚮往的產險公司優等獎。
 - 榮獲金管保險局108年推動「保險業辦理微型保險業務應注意事項」績效優良保 險公司。
 - 榮獲中華民國產物保險商業同業公會「強制汽車責任保險電子式保險證宣導活動 -微電影」優選。



- 108年 榮獲金管會保險局「108年度微型保險競賽」微型保險績效卓著獎。
 - 榮獲財團法人住宅地震保險基金舉辦107年提高住宅地震基本保險非貸款件數及 投保率獎勵活動頒獎典禮「最佳貢獻獎項」第四名及108年度住宅地震保險理賠 機制模擬演練檢討會暨頒獎典禮「簽單公司獎項」第三名、「災損評定表現優異 獎項」第五名殊榮。
 - 榮獲第八屆臺灣保險卓越獎「保戶服務專案企畫卓越獎」及「商品創新專案企畫 卓越獎」兩獎項銀質獎殊榮
 - 榮獲第二十一屆保險信望愛獎「最佳通訊處獎-屏東通 訊處」、「最佳通路策略獎」、「最佳專業顧問獎」
 - 榮獲第八屆保險龍鳳獎財金保險畢業生最嚮往的產險公司優等獎



- 107年 榮獲金管會保險局「107年度保險競賽」微型保險績效卓著獎
 - 榮獲第二十屆保險信望愛獎「最佳通訊處獎-城東分公司」、「最佳通路策略獎 」、「最佳商品創意獎(旅行綜合保險-班機延誤)」、「最佳專業顧問獎」
 - 榮獲第十屆保險龍鳳獎財金保險畢業生最嚮往的產險公司優等獎



Our Awards



2021 Winner of "Finance and Insurance Graduates Merit Prize" of the "10th Term Dragon Phoenix Award" Most Desirable Non-Life Insurance Companies



- 2020 Winner of "Finance and Insurance Graduates Merit Prize" of the "9th Term Dragon Phoenix Award" Most Desirable Non-Life Insurance Companies
 - Winner of the Good Performance Company Award given by the Insurance Bureau, Financial Supervisory Commission promoting "Points of Attention to Insurance Industry in Micro-Insurance Operation" in 2019.
 - We were selected to be honored by the Non-Life Insurance Association of the Republic of China in the category "Electronic Insurance Certificate Promotion Activities for Compulsory Auto Liability Insurance--Short Film."



- **2019** Winner of "Excellent performance" of "2019 Micro-Insurance Competition" by the Insurance Bureau, Financial Supervisory Commission
 - Winner of various awards by the Taiwan Residential Earthquake Insurance Fund, including at the Award Ceremony for "Increasing non-borrowing cases for residential earthquake basic insurance and insurance coverage rate promotion 2018," was awarded "Contribution Award" - 4th Place, "Residential earthquake insurance claims mechanism simulation seminar and awards ceremony 2019" for "Written Premiums Award" - 3rd place, and "Disaster Evaluation Outstanding Performance Award" - 5th Place honor.
 - Winner of two silver awards by Taiwan Insurance Excellent Performance Award for "Customer Service Project Excellence Award" and "Innovative Product Planning Excellence Award."
 - Winner of "Best Correspondence Office Award Pingtung Correspondence Office," "Best Channel Strategy Award,", and "Best Professional Adviser Award" of the "21th Insurance Faith, Hope, and Love Award".
 - Winner of "Finance and Insurance Graduates Merit Prize" of the "8th Term Dragon Phoenix Award" Most Desirable Non-Life Insurance Companies



- Winner of Outstanding Performance in the Micro-insurance of 2018 Insurance Competition held by the Insurance Bureau, Financial Supervisory Commission.
 - Winner of "Best Correspondence Office Award Chengdong Branch Office," Strategy Award," Channel "Best Product Innovation Award (Comprehensive Travel Insurance - Flight Delay), and "Best Professional Adviser Award" of the "20th Insurance Faith, Hope, and Love Award".
 - Winner of "Finance and Insurance Graduates Merit Prize" of the "7th Term Dragon Phoenix Award" Most Desirable Non-Life Insurance Companies



伍、財務現況

Financial report

一、會計師查核報告

(110)財審報字第20002098號

兆豐產物保險股份有限公司 公鑒:

查核意見

兆豐產物保險股份有限公司民國109年及108年12月31日之資產負債表,暨民國109年及108年 1月1日至12月31日之綜合損益表、權益變動表、現金流量表,以及財務報表附註(包括重大會計政策 彙總),業經本會計師查核竣事。

依本會計師之意見,上開財務報表在所有重大方面係依照保險業財務報告編製準則暨金融監督 管理委員會認可之國際財務報導準則、國際會計準則、解釋及解釋公告編製,足以允當表達兆豐產 物保險股份有限公司民國109年及108年12月31日之財務狀況,暨民國109年及108年1月1日至12月 31日之財務績效及現金流量。

查核意見之基礎

本會計師係依照會計師查核簽證財務報表規則及中華民國一般公認審計準則執行查核工作。本 會計師於該等準則下之責任將於會計師查核財務報表之責任段進一步說明。本會計師所隸屬事務所 受獨立性規範之人員已依中華民國會計師職業道德規範,與兆豐產物保險股份有限公司保持超然獨 立,並履行該規範之其他責任。本會計師相信已取得足夠及適切之查核證據,以作為表示查核意見 ウ基礎。

關鍵查核事項

關鍵查核事項係指依本會計師之專業判斷,對兆豐產物保險股份有限公司民國109年度財務報 表之查核最為重要之事項。該等事項已於查核財務報表整體及形成查核意見之過程中予以因應,本 會計師並不對該等事項單獨表示意見。

賠款準備及分出賠款準備

事項說明

有關賠款準備(含再保前及再保後)之會計政策請詳附註四(二十四)及(二十八);賠款準備金(含分 出)估列之會計估計及假設之不確定性請詳附註五;賠款準備金(含分出)之說明請詳附註六(十二)。

兆豐產物保險股份有限公司之賠款準備(含分出)係由精算部按險別依據過去理賠經驗及費用, 以損失發展三角形法估計最終賠付的合理金額。截至民國109年12月31日,兆豐產物保險股份有限 公司賠款準備金及分出賠款準備金之帳列金額分別為新台幣4,377,670仟元及2,355,094仟元。因賠 款準備之計算方法及假設涉及管理階層之專業判斷且金額重大,故本會計師將賠款準備及分出賠款 準備之估計列為本年度關鍵查核事項。

因應之查核程序

本會計師對上開關鍵查核事項所敘明之特定層面已執行之因應程序彙列如下:

- 1. 瞭解及評估兆豐產物保險股份有限公司賠款準備(含分出)之相關政策、內部控制及處理程序,並 抽樣檢查準備金計算相關控制之有效性。
- 2. 抽樣檢查用以計算賠款準備(含再保前和再保後)所引用之財務數字與帳載記錄之一致,以確認其 正確性及完整性。
- 3. 採用精算專家工作協助評估賠款準備之合理性,包含下列程序(含再保前和再保後):
 - (1)抽樣檢視準備金評估方法及管理階層所使用之參數之合理性;
 - (2)抽樣檢查準備金計算過程,以確認公司提列準備金之正確性。
- 4. 抽樣檢查重大已報未付案件,評估理賠估列金額之合理件。





管理階層與治理單位對財務報表之責任

管理階層之責任係依照保險業財務報告編製準則暨金融監督管理委員會認可之國際財務報導準 則、國際會計準則、解釋及解釋公告編製允當表達之財務報表,且維持與財務報表編製有關之必要 內部控制,以確保財務報表未存有導因於舞弊或錯誤之重大不實表達。

於編製財務報表時,管理階層之責任亦包括評估兆豐產物保險股份有限公司繼續經營之能力、 相關事項之揭露,以及繼續經營會計基礎之採用,除非管理階層意圖清算兆豐產物保險股份有限公 司或停止營業,或除清算或停業外別無實際可行之其他方案。

兆豐產物保險股份有限公司之治理單位(含監察人)負有監督財務報導流程之責任。

會計師查核財務報表之責任

本會計師查核財務報表之目的,係對財務報表整體是否存有導因於舞弊或錯誤之重大不實表達 取得合理確信,並出具查核報告。合理確信係高度確信,惟依照中華民國一般公認審計準則執行之 查核工作無法保證必能偵出財務報表存有之重大不實表達。不實表達可能導因於舞弊或錯誤。如不 實表達之個別金額或彙總數可合理預期將影響財務報表使用者所作之經濟決策,則被認為具有重大

本會計師依照中華民國一般公認審計準則查核時,運用專業判斷並保持專業上之懷疑。本會計 師亦執行下列工作:

- 1. 辨認並評估財務報表導因於舞弊或錯誤之重大不實表達風險;對所評估之風險設計及執行適當 之因應對策;並取得足夠及適切之查核證據以作為查核意見之基礎。因舞弊可能涉及共謀、偽 告、故意遺漏、不實聲明或踰越內部控制,故未偵出導因於舞弊之重大不實表達之風險高於導 因於錯誤者。
- 2. 對與查核攸關之內部控制取得必要之瞭解,以設計當時情況下適當之查核程序,惟其目的非對 兆豐產物保險股份有限公司內部控制之有效性表示意見。
- 評估管理階層所採用會計政策之適當性,及其所作會計估計與相關揭露之合理性。
- 4. 依據所取得之查核證據,對管理階層採用繼續經營會計基礎之適當性,以及使兆豐產物保險股 份有限公司繼續經營之能力可能產生重大疑慮之事件或情況是否存在重大不確定性,作出結 論。本會計師若認為該等事件或情況存在重大不確定性,則須於查核報告中提醒財務報表使用 者注意財務報表之相關揭露,或於該等揭露係屬不適當時修正查核意見。本會計師之結論係以 截至查核報告日所取得之查核證據為基礎。惟未來事件或情況可能導致兆豐產物保險股份有限 公司不再具有繼續經營之能力。
- 5. 評估財務報表(包括相關附註)之整體表達、結構及內容,以及財務報表是否允當表達相關交 易及事件。
- 6. 對於兆豐產物保險股份有限公司內組成個體之財務資訊取得足夠及適切之查核證據,以對財務 報表表示意見。本會計師負責兆豐產物保險股份有限公司查核案件之指導、監督及執行,並負 責形成兆豐產物保險股份有限公司查核意見。

本會計師與治理單位溝通之事項,包括所規劃之查核範圍及時間,以及重大查核發現(包括於 查核過程中所辨認之內部控制顯著缺失)。

本會計師從與治理單位溝通之事項中,決定對兆豐產物保險股份有限公司民國109年度財務 報表查核之關鍵查核事項。本會計師於查核報告中敘明該等事項,除非法令不允許公開揭露特定事 項,或在極罕見情況下,本會計師決定不於查核報告中溝通特定事項,因可合理預期此溝通所產生 之負面影響大於所增進之公眾利益。

資誠聯合會計師事務所

會計師: 林維琪 北海祖

紀淑梅 紀 敬 櫛



金融監督管理委員會

核准簽證文號:金管證審字第1060025060號

金管證審字第1040007398號

中華民國110年3月10日

Financial Report

Report of Independent Accountants

To Chung Kuo Insurance Company, Limited Opinion

We have audited the accompanying balance sheets of Chung Kuo Insurance Company, Limited (the "Company") as at December 31, 2020 and 2019, and the related statements of comprehensive income, of changes in equity and of cash flows for the years then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Company as at December 31, 2020 and 2019, and its financial performance and its cash flows for the years then ended in accordance with the "Rules for the Preparation of Financial Reports by Insurance" Institutions" and the International Financial Reporting Standards, International Accounting Standards, IFRIC Interpretations, and SIC Interpretations as endorsed by the Financial Supervisory Commission.

Basis for opinion

We conducted our audits in accordance with the "Regulations Governing Auditing and Attestation of Financial Statements by Certified Public Accountants" and generally accepted auditing standards in the Republic of China (ROC GAAS). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Company in accordance with the Code of Professional Ethics for Certified Public Accountants in the Republic of China (the "Code"), and we have fulfilled our other ethical responsibilities in accordance with the Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Key audit matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the financial statements of the current period. These matters were addressed in the context of our audit of the financial statements as a whole and, in forming our opinion thereon, we do not provide a separate opinion on these matters.

Claims reserve and ceded claims reserve

Description

For the accounting policy for claims reserve (including those prior to and after reinsurance), please refer to Note 4(24) and (28)of the financial statements; for critical accounting estimates and assumption uncertainty of claims reserve (included ceded reserves), please refer to Note 5 of the financial statements; for details on claims reserve (including ceded reserves), please refer to Note 6(12) of the financial statements.

The Company's claims reserve (including ceded reserves) uses the loss development triangle to estimate the reasonable amount of ultimate claims according to the Actuarial Department's historical claim experience and expenses by insurance type. As of December 31, 2020, the Company's claims reserve and ceded claims reserve was \$4,377,670 thousand and \$2,355,094 thousand, respectively. Because the calculation method and assumptions for claims reserve involve the professional judgment of management, and because claims reserve is material to the financial statements, we have thus included the estimation of claims reserve and ceded claims reserve as a key audit matter in our audit.





How our audit addressed the matter

The procedures that we have conducted in response to specific aspects of the above-mentioned key audit matter are summarized as follows:

- 1. Obtained an understanding and assessed related policies, internal controls and processing procedures for the calculation of the Company's claims reserves (included ceded reserves). Also, on a sampling basis tested the effectiveness of internal controls for provisions.
- 2. Sampled and inspected whether there were differences between the numbers referred to claims reserves (including those prior to and after reinsurance) and carrying amount in order to confirm the accuracy and completeness.
- 3. Used the work of actuarial specialists to assists us in assessing the reasonableness of the claims reserves (including those prior to and after reinsurance). This included the following procedures:
 - (1)Sampled and inspected the reasonableness of method used in the estimation of claims reserves;
 - (2) Sampled and inspected how provision were calculated to ensure the accuracy of Company's contributed provision.
- 4. Sampled and inspected significant reported but not paid cases to assess the reasonableness of the estimated amount.

Responsibilities of management and those charged with governance for the financial statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with the "Rules for the Preparation of Financial Reports by Insurance Institutions" and the International Financial Reporting Standards, International Accounting Standards, IFRIC Interpretations, and SIC Interpretations as endorsed by the Financial Supervisory Commission, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Company or to cease operations, or has no realistic alternative but to do so.

Those charged with governance, including supervisors, are responsible for overseeing the Company's financial reporting process.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ROC GAAS will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ROC GAAS, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

1. Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

- 2. Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an
- 3. Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.

opinion on the effectiveness of the Company's internal control.

- 4. Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Company to cease to continue as a going concern.
- 5. Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- 6. Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

> PricewaterhouseCoopers, Taiwan Accountants: Wei-Chi Lin Shu-Mei Ji March 10, 2021





資產負債表 Balance Sheets

民國109年及108年12月31日止

For the Year Ended December 31, 2020 and 2019

單位:新台幣仟元 Unit:NT\$1,000

項目 Items 年度 Years	109年 2020	108年 2019
資產 ASSETS		
現金及約當現金 Cash and cash equivalents	4,066,034	3,676,881
應收款項 Receivables	888,814	874,415
本期所得稅資產 Current tax assets	59,499	114,254
待出售資產 Assets classified as held for sale	15,813	-
透過損益按公允價值衡量之金融資產 Financial assets at fair value through profit or loss	1,962,393	1,985,240
透過其他綜合損益按公允價值衡量之金融資產 Financial assets at fair value through other comprehensive income	1,958,736	1,702,355
按攤銷後成本衡量之金融資產 Financial assets at amortised cost	3,128,710	3,198,108
採用權益法之投資 Investments accounted for using equity method	36,760	34,742
使用權資產 Right-of-use assets	28,859	15,758
投資性不動產 Investment property	295,972	300,982
再保險合約資產 Reinsurance assets	5,170,035	3,984,617
不動產及設備 Property and equipment	767,894	798,675
無形資產 Intangible assets	45,987	42,789
遞延所得稅資產 Deferred tax assets	38,359	49,577
其他資產 Other assets	672,934	634,762
資產總計 Total Assets	19,136,799	17,413,155

資產負債表 Balance Sheets

民國109年及108年12月31 For the Year Ended Decem			單位:新台幣仟元 Unit:NT\$1,000
項目 Items	年度 Years	109年 2020	108年 2019
負債及權益 LIABILITIES AND EQUIT	Υ		
應付款項 Payables		1,576,684	1,178,983
本期所得稅負債 Current tax liabilities		65,048	38,930
保險負債 Insurance liabilities		9,969,250	8,812,271
負債準備 Provisions		160,205	188,475
租賃負債 Lease liabilities		28,921	15,792
其他負債 Other liabilities		93,291	112,295
負債總計 Total Liabilities		11,893,399	10,346,746
股本 Capital			
普通股股本 Common stock		3,000,000	3,000,000
資本公積 Capital Surplus		1,084,811	1,084,811
保留盈餘 Retained Earnings			
法定盈餘公積 Legal reserve		601,901	656,932
特別盈餘公積 Special reserve		2,437,682	2,161,268
未分配盈餘 Undistributed earnings		(37,683)	(55,032)
其他權益 Other equity interest		156,689	218,430
權益總計 Total Equity		7,243,400	7,066,409
負債及權益總計 Total Liabilities and Equi	ity	19,136,799	17,413,155





綜合損益表 Statements of Comprehensive Income

the Year Ended December 31, 2020 and 2	018	400/	Unit : NT\$1,0
項目 Items	年度 Years	109年 2020	108年 2019
營業收入 Operating Revenues			
簽單保費收入 Written premiums		7,812,815	7,467,764
再保費收入 Reinsurance premiums		751,789	769,640
保費收入 Premiums Income		8,564,604	8,237,404
咸:再保費支出 Less: Reinsurance expense		(3,885,590)	(3,490,003)
咸:未滿期保費準備淨變動 Less: Net changes in unearned premium reser	ve	13,843	(218,021)
自留滿期保費收入 Retention Earned Premiums Income		4,692,857	4,529,380
再保佣金收入 Commission on reinsurance ceded		616,199	564,965
手續費收入 Handling fee revenue		37,513	74,624
爭投資損益 Net of Investment Gain or Loss			
利息收入 nterest income		85,778	92,419
透過損益按公允價值衡量之金融資產及負債損 Gain on financial assets or liabilities at fair value through profit or loss	益	83,011	216,065
透過其他綜合損益按公允價值衡量之金融資產 Realized gains on financial assets at fair value through oth comprehensive income		160,170	118,703
采用權益法認列之關聯企業及合資損益之份額 Share of gains (loss) of associates accounted for using equity method		1,084	(1,290)
兒換損益 ∟oss on foreign exchanges		(25,864)	(11,536)
投資性不動產利益 Gain on investment property		29,298	29,124
采用覆蓋法重分類之損益 Gain (loss) upon reclassification of applying overlay approa	ach	37,841	(104,084)
设資之預期信用減損迴轉利益 expected credit losses or reversal of expected credit losse of investments	s	(323)	(18)
營業收入總計 Fotal Operating Revenues		5,717,564	5,508,352

綜合損益表 Statements of Comprehensive Income

民國109年及108年12月31日止

For the Year Ended December 31, 2020 and 2019

單位:新台幣仟元 Unit:NT\$1,000

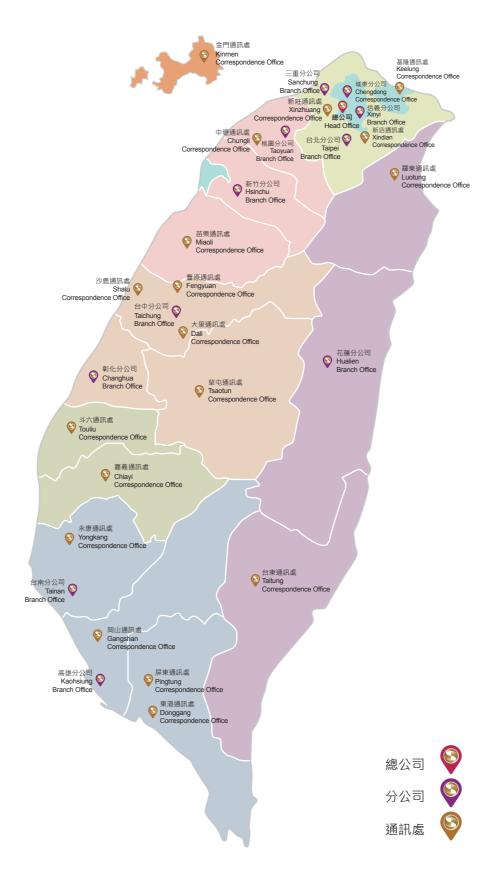
or the Year Ended December 31, 2020 and 20	719		Unit : N I \$1
項目 Items 名	丰度 Years	109年 2020	108年 2019
營業成本 Operating Costs			
呆險賠款與給付 Claims expenditures		(4,139,759)	(4,288,748)
咸:攤回再保賠款與給付 .ess: Reinsurance claims recovery		1,537,771	1,508,631
自留保險賠款與給付 Retention Claim Expenditures		(2,601,988)	(2,780,117)
其他保險負債淨變動 Net changes in other insurance liabilities		(227,160)	(34,968)
用金費用 Commission expenses		(1,120,053)	(1,088,310)
手續費支出 Handling fee		(148,937)	(144,715)
其他營業成本 Other operating costs		(48,735)	(35,705)
營業成本總計 「otal Operating Costs		(4,146,873)	(4,083,815)
營業費用 Fotal Operating Expenses		(1,180,594)	(1,195,537)
營業利益 Operating Income		390,097	229,000
營業外收入及支出 Non-operating income and expenses		7,862	2,812
繼續營業單位稅前純益 Profit from continuing operations before tax		397,959	231,812
所得稅費用 ncome tax expense		(96,128)	(50,346)
本期淨利 Net Income		301,831	181,466
其他綜合損益 Other Comprehensive Income			
k期其他綜合損益(稅後淨額) otal other comprehensive(loss) income for the year,	net of tax	(124,840)	171,172
本期綜合損益總額 「otal Comprehensive Income		176,991	352,638



附錄 Appendix

一、本公司分支機構 Corporate Offices

分支機構名稱	主要經理人	詳細資訊
三重分公司 Sanchung Branch Office	邱錫銓 經理 Si Cyuan Ciou	24162 新北市三重區重陽路三段192號4樓 4F, No.192, Sec. 3, Chongyang Rd., Sanchong Dist., New Taipei City 24162, Taiwan Phone: (02) 2986-0505 Fax: (02) 2986-9191
金門通訊處 Kinmen Correspondence Office	張水駱 主任 Shui Lo Chang	89345 金門縣金城鎮光前路44號1樓 1F, No.44, Guangqian Rd., Jincheng Township, Kinmen County 89345, Taiwan Phone: (082) 325-329 Fax: (082) 328-139
新莊通訊處 Xinzhuang Correspondence Office	藍逸仁 主任 Yi Jen Lan	24249 新北市新莊區中華路三段9號11樓 11F, No.9, Sec. 2, Zhonghua Rd., Xinzhuang Dist., New Taipei City 24249, Taiwan Phone: (02)2998-8789 Fax: (02)2998-8989
城東分公司 Chengdong Correspondence Office	賴永修 協理 Yung Shiu Lai	10457 台北市中山區南京東路二段88號15樓 15F, No.88, Sec. 2, Nanjing E. Rd., Zhongshan Dist., Taipei City 10457, Taiwan Phone: (02) 2571-5558 Fax: (02) 2571-7568
羅東通訊處 Luotung Correspondence Office	林春賢 主任 T. S. Lin	26548 宜蘭縣羅東鎮中正北路50號4樓 4F, No.50, Zhongzheng N. Rd., Luodong Township, Yilan County 26548, Taiwan Phone: (03) 955-0546 Fax: (03) 957-5468
台北分公司 Taipei Branch Office	簡日炎 經理 Jih Yen Chien	22041 新北市板橋區文化路一段266號6樓 6F, No.266, Sec. 1, Wenhua Rd., Banqiao Dist., New Taipei City 22041, Taiwan Phone: (02) 2250-0790 Fax: (02) 2259-3622
新店通訊處 Xindian Correspondence Office	陳彥鉅 主任 Yen Chu Chen	23146 新北市新店區中興路2段45號1樓 1F, No.45, Sec. 2, Zhongxing Rd., Xindian Dist., New Taipei City 23146, Taiwan Phone: (02) 2915-1788 Fax: (02) 2915-1718

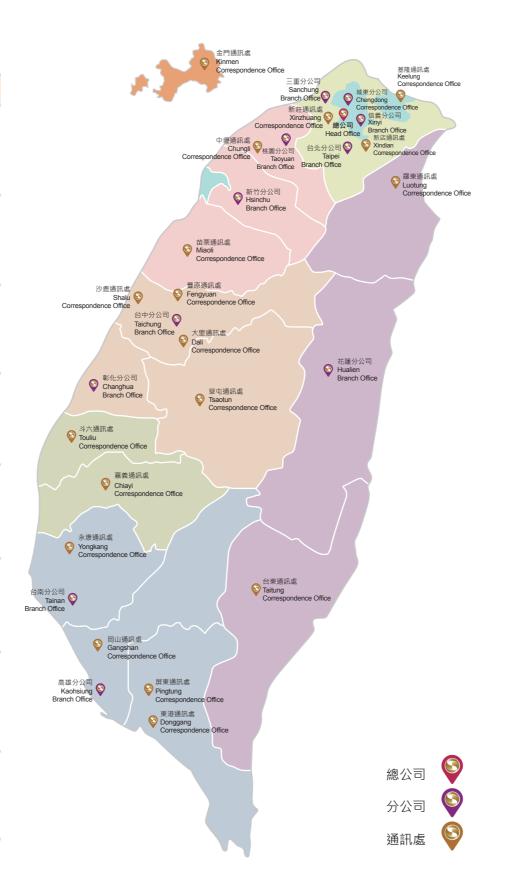


分支機構名稱	主要經理人	詳細資訊
信義分公司 Xinyi Branch Office	黃智雄 經理 Jhih Syong Huang	11575 台北市南港區忠孝東路六段21號2樓之5 2F-5, No.21, Sec. 6, Zhongxiao E. Rd., Nangang Dist., Taipei City 11575, Taiwan Phone: (02) 2785-6936 Fax: (02) 2785-7009
基隆通訊處 Keelung Correspondence Office	游清第 主任 Chin Ti Yu	20145 基隆市信義區信一路150號5樓 5F, No.150, Xin 1st Rd., Xinyi Dist., Keelung City 20145, Taiwan Phone: (02) 2425-8531 Fax: (02) 2425-7881
桃園分公司 Taoyuan Branch Office	李興國 經理 H.K Lee	33045 桃園市桃園區中正路1223號6樓 6F, No.1223, Zhongzheng Rd., Taoyuan Dist., Taoyuan City 33045, Taiwan Phone: (03) 316-3022 Fax: (03) 356-0551
中壢通訊處 Chungli Correspondence Office	楊淑貞 主任 Shu Zhen Yang	32044 桃園市中壢區新明路7號9樓 9F, No.7, Xinming Rd., Zhongli Dist., Taoyuan City 32044, Taiwan Phone: (03) 495-3425 Fax: (03) 493-9801
新竹分公司 Hsinchu Branch Office	洪添祥 經理 T. H. Hung	30054 新竹市北區東大路二段110號8樓 8F, No.110, Sec. 2, Dongda Rd., North Dist., Hsinchu City 30054, Taiwan Phone: (03) 531-6666 Fax: (03) 542-3748
苗栗通訊處 Miaoli Correspondence Office	劉大國 主任 Ta Kuo Liu	36062 苗栗市福麗里福麗93之9號1樓 1F, No.93-9, Fuli, Miaoli City 36062, Taiwan Phone: (037) 368-738 Fax: (037) 368-727
台中分公司 Taichung Branch Office	林振鏘 協理 C. C. Lin	40041 台中市中區民權路216號7樓之1 7F-1, No.216, Minquan Rd., West Dist., Taichung City 40041, Taiwan Phone: (04) 2223-5004 Fax: (04) 2222-4377

36 2020 Annual Report 37



分支機構名稱	主要經理人	詳細資訊
豐原通訊處 Fengyuan Correspondence Office	楊士慶 主任 Shih Ching Yang	42052 台中市豐原區豐南街2號2樓 2F, No.2, Fengnan St., Fengyuan Dist., Taichung City 42052, Taiwan Phone: (04) 2531-5633 Fax: (04) 2531-5660
沙鹿通訊處 Shalu Correspondence Office	陳瑞楨 主任 Jui Chen Chen	43344 台中市沙鹿區中華路三段438號1-3樓 1-3F, No.438, Sec. 2, Zhonghua Rd., Shalu Dist., Taichung City 43344, Taiwan Phone: (04) 2663-3511 Fax: (04) 2663-3677
大里通訊處 Dali Correspondence Office	黃藴惠 主任 Yun Hui Huang	41271台中市大里區中興路1段298-3號4樓 4F, No.298-3, Sec. 1, Zhongxing Rd., Dali Dist., Taichung City 41271, Taiwan Phone: (04) 2493-1500
彰化分公司 Changhua Branch Office	陳正南 經理 C. N. Chen	50056 彰化市中華西路369號6樓之1 6F-1, No.369, Zhonghua W. Rd., Changhua City 50056, Taiwan Phone: (04) 762-5888 Fax: (04) 762-5877
草屯通訊處 Tsaotun Correspondence Office	簡偉崧 主任 Wei Sung Chien	54261 南投縣草屯鎮太平路一段425號3樓 3F, No.425, Sec. 1, Taiping Rd., Caotun Township, Nantou County 54261, Taiwan Phone: (049) 239-1325 Fax: (049) 239-1323
台南分公司 Tainan Branch Office	陳志種 經理 C.C.Chen	70142 台南市東區東門路一段358號12樓 12F, No.358, Sec. 1, Dongmen Rd., East Dist., Tainan City 70142, Taiwan Phone: (06) 235-2346 Fax: (06) 235-2018
永康通訊處 Yongkang Correspondence Office	吳育豐 主任 Jacky Wu	71076台南市永康區永大路三段375號 No.375, Sec. 3, Yongda Rd., Yongkang Dist., Tainan City 71076, Taiwan Phone: (06) 202-9111 Fax: (06) 202-9555
斗六通訊處 Touliu Correspondence Office	曾萬強 主任 W. C. Tseng	64041 雲林縣斗六市上海路1號4樓 4F, No.1, Shanghai Rd., Douliu City, Yunlin County 64041, Taiwan Phone: (05) 537-3535 Fax: (05)537-0505



分支機構名稱	主要經理人	詳細資訊
嘉義通訊處 Chiayi Correspondence Office	李榮輝 主任 R. H. Li	60045 嘉義市吳鳳北路381號8樓 8F, No.381, Wufeng N. Rd., Chiayi City 60045, Taiwan Phone: (05) 276-8811 Fax: (05) 276-8821
高雄分公司 Kaohsiung Branch Office	林子斌 協理 Areo Lin	80147 高雄市前金區中正四路235號7樓 7F, No.235, Zhongzheng 4th Rd., Qianjin Dist., Kaohsiung City 80147, Taiwan Phone: (07) 251-9090 Fax: (07) 251-0606
岡山通訊處 Gangshan Correspondence Office	姜小蘭 主任 Hsiao Lan Chiang	820116 高雄市岡山區中山北路176號2樓 2F,No.176, Zhongshan N. Rd., Gangshan Dist., Kaohsiung City 820116, Taiwan Phone: (07) 623-4608 Fax: (07) 623-5096
屏東通訊處 Pingtung Correspondence Office	顏佐訓 主任 T. S. Yen	90062 屏東縣屏東市自由路450號11樓之2 11F-2, No.450, Ziyou Rd., Pingtung City, Pingtung County 90062, Taiwan Phone: (08)736-4813 Fax: (08) 737-2285
東港通訊處 Donggang Correspondence Office	陳泰吉 主任 Daniel Chen	92849 屏東縣東港鎮光復路一段315號1樓 1F, No.315, Sec. 1, Guangfu Rd., Donggang Township, Pingtung County 92849, Taiwan Phone: (08) 835-3456 Fax: (08) 832-4789
花蓮分公司 Hualien Branch Office	陳鴻霖 經理 Hung Lin Chen	97048 花蓮縣花蓮市公園路26號3樓 3F, No.26, Gongyuan Rd., Hualien City, Hualien County 97048, Taiwan Phone: (03) 833-4703 Fax: (03) 833-2545
台東通訊處 Taitung Correspondence Office	賴乾坤 主任 Chien Kun Lai	95054 台東市正氣北路174號 No.174, Zhengqi N. Rd., Taitung City 95054, Taiwan Phone: (089) 328-947 Fax: (089) 330-184

38 2020 Annual Report 39





、兆豐金融集團簡介 An Overview of Mega Holding Group

企業名稱 Company Name	地址 Address
兆豐金融控股股份有限公司 Mega Financial Holding Co., Ltd.	10058 台北市中正區忠孝東路三段123號14-17樓 14F-17F, No.123, Sec. 2, Zhongxiao E. Rd., Zhongzheng Dist., Taipei City 10058, Taiwan
兆豐產物保險股份有限公司 Chung Kuo Insurance Co., Ltd.	10044 台北市中正區武昌街一段58號 No.58, Sec. 1, Wuchang St., Zhongzheng Dist., Taipei City 10044, Taiwan
兆豐國際商業銀行股份有限公司 Mega International Commercial Bank	10424 台北市中山區吉林路100號 No.100, Jilin Rd., Zhongshan Dist., Taipei City 10424, Taiwan
兆豐證券股份有限公司 Mega Securities Co., Ltd.	10058 台北市中正區忠孝東路三段95號4樓 4F, No.95, Sec. 2, Zhongxiao E. Rd., Zhongzheng Dist., Taipei City 10058, Taiwan
兆豐票券金融股份有限公司 Mega Bills Finance Co., Ltd.	10009 台北市中正區衡陽路91號2-5樓 2-5F, No.91, Hengyang Rd., Zhongzheng Dist., Taipei City 10009, Taiwan
兆豐資產管理股份有限公司 Mega Asset Management Co., Ltd.	10009 台北市中正區衡陽路91號6樓 6 F, No.91, Hengyang Rd., Zhongzheng Dist., Taipei City 10009, Taiwan
兆豐創業投資股份有限公司 Mega Venture Capital Co., Ltd.	10009 台北市中正區衡陽路91號7樓 7 F, No.91, Hengyang Rd., Zhongzheng Dist., Taipei City 10009, Taiwan
兆豐國際證券投資信託股份有限公司 Mega International Investment Trust Co., Ltd.	10547台北市松山區復興北路167號17樓 17F, No.167, Fuxing N. Rd., Songshan Dist., Taipei City 10547, Taiwan

